# Chapeltown Neighbourhood Improvement Plan



#### 2010-11

# **East & North East Area Management Team**

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#### **ACTION PLAN**

#### **Reducing NEET's and Supporting Young People**

| Contributing Work stream / Action  | Timescale                   | Lead Organisation                  | Outcomes and Measures  |
|--|-----------------------------|------------------------------------|--|
|  |                             |                                    |  |
| Improve access to statutory support services around employment   | <u>education and traini</u> | ng.                                | 1  |
| Develop a Chapeltown Youth Partnership (CYP) to identify gaps in provision and develop actions.  | May 2010                    | ENE AMT                            | Meeting organised and diarised – now potentially to be run through NE YWP to avoid duplication. <b>Complete</b>  |
| Provide more available on the ground services within the Chapeltown Priority neighbourhood for young people to access support around education and training      | Oct 2010                    | JET Partnership via ENE AMT        | Training package being developed for proposed initial session, delayed to make most of learning from Seacroft Pilot                                      |
| Improve front line staff awareness about support networks and services for people not in education, employment and training to assist in their signposting.      | Oct 2010                    | JET Partnership via ENE AMT        | Initial training session proposed to commence Nov 2010. <b>As above</b>  |
| Work with CYP and Leeds City College to promote their foundation course which will increase opportunities for young people with CRB issues.                      | Sept 2010                   | CYP / Leeds City College           | Information on courses and literature has been distributed to Youth providers in Chapeltown and will continue to do so.                                  |
| DISC to work with local residents identified through VCS organisations, who are at risk of becoming active criminals to develop skills and encourage activities  | May 2010                    | DISC / WYP / CYDC                  | Ongoing work coordinated through gang Prevention group.  |
| Develop and promote activities for young people in Chapeltown  |                             |                                    |  |
| bevelop and promote activities for young people in Onapertown  |                             |                                    |  |
| Map all current youth activity taking place within the Chapeltown Priority Neighbourhood   | July 2010                   | ENE AMT / CYP                      | Complete July 2010   |
| Identify gaps in existing provision through mapping exercise and the CYP meetings  | August 2010                 | CYP (or NE Youth Work Partnership) | Complete few gaps in youth diversion provision identified. Increased work around Positive Mentors and Conflict resolution training identified as a need. |
| Identify funding opportunities and training support for local groups to assist in the development of new projects and diversify the funding for youth provision. | Ongoing                     | LCC AMT / fit4funding / VAL        | Funding information being sent to providers monthly and training courses advertised for September 2010.  |
| Develop project brief and costing for activities to take place on Friday and Saturday evenings through members of the CYP  | July 2010                   | Community Sports                   | No costings or project brief received to date but funding being sought to do this through Scott Hall Leisure centre at this time.                        |
| Increase and promote the effectiveness of the Breeze website and   | July 2010 and               | CYP (or NE Youth Work              | Funders applying for Wellbeing and   |

| encourage all providers to advertise their provisions in this way.  | ongoing   | Partnership)  | Activities funds are required to advertise their provisions on the Breeze website as part of the agreement.  |
|---|---|---|--|
| Increasing the available material for outreach teams to advertise all provision through mapping exercise  | July 2010 and ongoing                               | CYP / ENE AMT   | Things to Do booklets produced and distributed in target areas and sent to all Youth providers for advertisement.  |
| Backyard Breeze to run in Chapeltown for 12 weeks starting September 2010 to engage with young people and advertise existing provision.   | Sept 2010 – Dec<br>2010                             | PAYP  | XX sessions run and numbers of young people engaged will measure success.  6 ran and a further 6 to run in new year from the Mandela Centre.                   |
| Groundwork Leeds running the "turning the corner" project in Chapeltown working with young people and business owners to run arts project in conjunction with local VCS and Statutory service providers. Will link in with the Empty Shops Fund project.  | Aug 2010 – tbc                                      | Groundwork Leeds                                      | XX young people worked with and XX art projects completed. About to start on a painting of shop frontages project in Chapeltown Road                           |
| Street Mentors and Conflict Resolution projects being developed to provide a positive role model for young people and increase the amount of outreach activity that is undertaken in Chapeltown. Linked to the conflict resolution training which is being provided to young people identified as being in need.    | Aug 2010 ongoing                                    | CYDC / CYP 10-2 Club /<br>PAYP                        | XX young people received conflict resolution training XX street mentors trained.   |
| Lottery funding bid being developed to provide a five year integrated conflict resolution package for Chapeltown involving a wide range of local delivery agencies and involving training local people to deliver the sessions.   | To be submitted Jan<br>2011                         | LCC AMT / PAYP /<br>Chapeltown 10-2 / CYDC /<br>REACH | Will form a separate project once funding approved but measures will include no young people trained receiving training and No local trainers trained.         |
| Bonfire and Mischief night activity planned, funded and run in Chapeltown to divert young people into positive activities. Two small events culminating in a large event for Fri 5 <sup>th</sup> November.  | Nov 2010  | LCC AMT / PAYP / Leeds<br>Youth Service               | Events run as planned. 65 Young people attended the event Fri 5 <sup>th</sup> Nov. <b>Complete</b>   |
| Encourage and promote positive message of and with young peopl  | e in Chapeltown                                     |   |  |
| Positive role models project being developed with local providers and primary schools to commence in October 2010 to encourage young people to avoid negative role models. Proposal will be for these session to be run in all CHESS schools and will include some statutory agencies as well as local role models. | May 2010 planning<br>and Oct 2010<br>Implementation | CHESS / ENE AMT                                       | XX sessions delivered  XX feedback received from young people and schools.  Project Delayed, difficult to engage with business and partners with this project. |
| Develop projects through the cluster and activities fund to improve aspirations for young people in the area  | Apr 2010  | CHESS   | 7 New projects developed (up to Sept 2010)   |

## Reducing infant mortality

| Contributing Work stream / Action  | Timescale             | Lead Organisation   | Outcomes and Measures  |  |
|--|-----------------------|---|--|--|
| Developed the control of the control |                       |   |  |  |
| Poverty and low income   |                       |   |  |  |
| Carry out an audit of organisations involved in the delivery of financial Inclusion work and to increase publicity of current provision  | Apr 2010              | NHS Leeds   | Audit report completed   |  |
| Using financial Inclusion audit, produce a resource of service provision and publicise widely to frontline workers   | May 2010              | NHS Leeds   | Initial article completed  |  |
| To help publicise and promote the uptake of Healthy Start Vouchers. To carry out a mapping exercise of retailers in Chapeltown that accept HS Vouchers. Increase retailer involvement in scheme. Increase awareness and uptake of scheme among the public.   | May 2010 and ongoing  | NHS Leeds and Chapeltown<br>Health and Wellbeing<br>Partnership | Initial article complete, promotion work ongoing   |  |
| Generate training opportunities for frontline staff around financial Inclusion eg Let's Talk Money, illegal money lending.   |                       | NHS Leeds / Chapeltown<br>Childrens Centre / FGF                | Running two 'Lets Talk Money' sessions   |  |
| Raise awareness of fuel poverty and warmth initiatives with care and repair and through identifying and marketing materials to private landlords via Care and Repair.  | June 2010             | ENE AMT / Care and Repair                                       | Completing Mapping exercise, September edition of landlords newsletter to incorperate advert for fuel saving grants.  Monitor uptake of these.   |  |
| Improve streamlined working between LCC Cm Serv and CAB and help give people the financial support and advice they require.  | Jan 2011              | CAB / LCC OSC   | Meeting to discuss taken place and joint working / role shadowing to take place between agencies. Surgeries to take place at Reginald Centre as required and improve links between the two agencies. |  |
| Infant mortality   |                       |   |  |  |
| Support Delivery of the MEPC programme of work   | Commenced Apr<br>2010 | NHS Leeds   | Packs bought and distributed to key partners. <b>Complete</b>  |  |
| Obesity to ensure that all work around nutrition and mother health is linked with IM workstreams.  | May 2010              | NHS Leeds / Feel Good Factor / Chapeltown CC                    | Midwives from Chapeltown CC to set up 4 wekk healthy living programme, FGF to deliver healthy eating talk  |  |
| Link the MEPC work to ESOL to engage people where language is a barrier  | May 2010              | NHS Leeds / Chapeltown CC / Leeds City College                  |  |  |
| Promotion of healthy start vouchers as outlined in section above. In addition packs have been developed for including localised information about where to use these vouchers and have been distributed to GP surgeries, Health centres, Childrens Centres, WHealth and wellbeing networks and local organisations   | Jul 2010              | NHS Leeds   | Will evaluate success by Feb 2011 to assess success of promotion   |  |

| Chapeltown CC now going to become a vitamin outlet for the Healthy Start Vouchers.  | Sept 2010                             | Chapeltown CC   | Monitor uptake through Infant Mortality group                            |
|---|---------------------------------------|---|--|
| A young person housing referral leaflet has been developed for frontline staff and specialised housing training is being developed for frontline staff around overcrowding and impacts upon infant mortality. | Aug 2010                              | NHS Leeds   | X training sessions taken place with staff.                              |
| Promote healthy, active lifestyles and health diet in Chapeltown  |                                       |   |  |
| Tromote healthy, delive mestyles and health diet in onapeltown  |                                       |   |  |
| Implement the Change For Life project in Chapeltown   | Apr 2010 and ongoing                  | NHS Leeds and all partners  | Promotional material developed and rolled out through all local partners |
| Develop Allotment space at Leopold Street and Newton Lodge Grove to teach people about healthy food and health lifestyles.  | Apr 2010 expected completion Oct 2010 | ENEHL (Newton Lodge<br>Grove)and Feel Good Factor<br>Community garden (Leopold<br>Street) | 2 improvements started, 1 completed to date and 1 ongoing.               |
| Junior YIP Healthy Cooking project providing healthy cooking information to young people in Chapeltown  | May – July 2010                       | NACRO   | Project completed 30+ no young people engaged                            |
| Promote the NHS Health Check for those aged 40-74   | Ongoing                               | NHS Leeds / Feel Good Factor  | Increase in take up of services  |

## **Cleaner and Greener Environment**

| Timescale   | Lead Organisation   | Outcomes and Measures  |
|---|---|--|
|   |   |  |
|   |   |  |
|   |   | T  |
| Ongoing   | ENE AMT   | Improvements in environment  |
| Ongoing   | ENE AMT / Streetscene and partners  | Increased uptake of LA services  |
| Ongoing   | Streetscene as part of operation Champions                                    | Visible improvements in the environment following operations.  |
| Ongoing   | Streetscene / EAT   | Improvements in Streetscene through CLT  |
| Date being collected<br>July 2010 expected<br>start | EAT / ENE AMT   | Increased promotion of outcomes and numbers of notices   |
| Ongoing   | LCC Dog Wardens / Parks and<br>Countryside / WYP                              | Reduced concerns from residents around this issue measured via CLT New signage purchased and being rolled out across Chapeltown and Chap Allerton  |
|   | Ongoing Ongoing Ongoing Ongoing Date being collected July 2010 expected start | Ongoing ENE AMT  Ongoing ENE AMT / Streetscene and partners  Ongoing Streetscene as part of operation Champions  Ongoing Streetscene / EAT  Date being collected July 2010 expected start  Ongoing LCC Dog Wardens / Parks and |

| Improvements to buildings and green spaces within Chapeltown  |   |  |   |  |
|---|---|--|---|--|
|   |   |  |   |  |
| Improvement works to the Leopold Street Green Space   | Planning ongoing expected completion by end of Oct 2010             | CHESS / Groundworks                              | Improvements to green space – measure through CLT   |  |
| Improvements to the play ground to the rear of the JSC Building   | Consultation<br>complete, completion<br>by Jul 2011                 | Parks and Countryside                            | 1 x improvement to green space and improved play area. Consultation completed, phase one to commence autumn 2010.   |  |
| Improvements to Chanaltown Bood   |   |  |   |  |
| Improvements to Chapeltown Road   |   |  |   |  |
| Work with planning enforcement to take action against owners of buildings and land around Chapeltown. A number of notices are being served in Sept / Oct 2010 in particular against the owners of the Mobil and Jyoti sites which have been identified and prioritised as issues. | Commenced Apr<br>2010 now ongoing                                   | LCC Planning / LCC<br>Regeneration               | Jyoti has been served with a Legal Notice and intends to continue with extension works, Mobile has been served with a different legal notice and will be prosecuted unless improvements are made.       |  |
| Empty Shop fund project to be developed and rolled out to improve the look of the shop frontages and increase the let ability for empty units   | Contractor<br>appointed, project<br>completion expected<br>Nov 2010 | Groundwork Leeds / LCC<br>Regeneration / ENE AMT | Improvements to 3 shop frontages Mosaic piece to the wall on Chapeltown Road. Funding still being sought by Groundwork for this project. Some shop frontages painted and more to be completed Jan 2011. |  |
| Painting of street furniture to improve the look of the street.   | Completed May 2010  | ENE AMT / WYPS                                   | Complete  |  |
| Monitoring of street condition and WYPS to complete improvements and sweeps as identified and required.   | ongoing   | ENE AMT / Streetscene / WYPS                     | Improved aesthetic on Chapeltown road.  |  |
| Installation of a community waymarker on Chapeltown Road  | Formally unveiled Sept 2010   | ENE AMT / Space 2                                | Complete.   |  |

# **Reducing Worklessness and NEETS**

| Contributing Work stream / Action   | Timescale Lead Organisation |                 | Outcomes and Measures  |  |
|---|-----------------------------|-----------------|--|--|
| Improve access to services within Chapeltown  |                             |                 |  |  |
|   |                             |                 |  |  |
| Identify services within Chapeltown for education, training and employment advice and provision | Jul 2010                    | JET Partnership | Mapping exercise complete  |  |
| Identify gaps in provision through consultation with Delivery group and CYP group               | Aug 2010                    | LCC AMT and CYP | Gaps in provision identified as lack of visible services within Chapeltown (CYP May 2010) and links to existing groups |  |

|  |                             |   | and outreach.   |
|--|-----------------------------|---|---|
| UNITY Housing employing a permanent full time post to help address needs within the area. Initial meeting held between AMT, UNITY and Jobs and Skills and new post to act as a link between community groups (in particular youth providers) and the Job Shop to advertise and signpost individuals to services. | Oct 2010                    | UNITY / Jobs and Skills                                   | Monitoring of individuals attending the Job Shop and identifying where these have come from.              |
| Working with Jobs and Skills and Job Centre Plus to advertise in selected SOA areas the job shop at the Reginald Centre.   | Jan 2011                    | LCC AMT / Jobs and Skills /<br>Job centre Plus            | mail outs of the advertising flyers in selected streets identified by Job Centre Plus.                    |
| Map all local access points to maximise publicity around services for<br>Employment and Training   | Nov 10                      | LCC AMT   | Complete and JET literature to be distributed.  |
| Ensure regular distribution of information to the above (monthly)  | Nov10                       | LCC AMT   | Ongoing   |
| Meeting taking place between CYDC and Jobs and Skills to provide support for a group of NEET and Workless people who CYDC have engaged with.   | Jan 11                      | CYDC / Jobs and Skills                                    | Meeting to decide and identify a package of support to help this group develop skills towards employment. |
| Improve awareness of frontline staff and VCS agencies about serv   | <br>ices available for emp  | lovment, education and training                           |   |
|  |                             |   |   |
| Identify the services operating within Chapeltown as outlined above  | Jul 2010                    | JET Partnership   | Complete  |
| Identify a training package for local agencies to send staff to inform them of service providers and opportunities for training, education and employment. Intention being to help provide an overview about what support is available and allow them to better signpost to relevant agencies.                   | Mar 2011                    | JET Partnership / LCC AMT                                 | Delayed as per JET Meeting. Waiting for learning to come out of the Seacroft Pilot project                |
| Develop new projects and initiatives through the Delivery group or   | ad ICT Doutnoughin          |   |   |
| Develop new projects and initiatives through the Delivery group ar   |                             |   |   |
| Link Chapeltown with new developments, in particular through Construction Leeds with potential new projects including the Leeds Arena.   | Initial Meeting Oct<br>2010 | UNITY / Construction Leeds /<br>Jobs and Skills / LCC AMT | Develop a project for local people to ensure able to take full part in regeneration opportunities.        |

## Other Neighbourhood Management related projects

#### **Community Engagement and Communication**

| No | Issues                          | Action/Activity                                   | Timescale | Specific Targets | Org/Progress    | Results |
|----|---------------------------------|---|-----------|------------------|-----------------|---------|
| 1  | Develop role and recruit to the | <ul> <li>Write the Job Description and</li> </ul> |           |                  | Draft JD of CLT |         |
|    | Community Leadership Team       | Terms of Reference for the                        |           |                  | members         |         |
|    | for Chapeltown                  | Community Leadership Team.                        |           |                  | completed and   |         |

|    |  | <ul> <li>Advertise across the community and Recruit to the Community Champions post.</li> <li>Run 3 meetings per fiscal year to oversee progress of the NIP and develop projects to solve issues.</li> </ul>  | initial strategy for development of this group underway.                             |
|----|--|---|--|
| 2. | Link Neighbourhood Management Communication to all partner agencies communications | <ul> <li>Develop the role of         Communications and         Engagement to ensure that all         members of the team are         communicating with groups and         voicing local concerns and         issues to the Neighbourhood         Manager.</li> <li>Ensure that all partners are         communicating progress to their         staff and resident         groups/PACTs etc to increase         awareness of role of         Neighbourhood Management.</li> </ul> | Initial discussions started but will of necessity wait until the CLT is established. |

# <u>Chapeltown Neighbourhood Improvement Plan</u> <u>2010-11</u>

